Dear Valued Customer:

We support the fight against COVID-19 through the government's MECQ from **April 12 to 30, 2021**.

We continue to be of service through our official channels for all billing and payment concerns so you can #StaySafe and #StayHome.

1. There will be No Disconnections until April 30, 2021.

2. Meter reading and bill delivery will continue. Our meter readers and bill couriers comply with IATF health & safety protocols.

3. No bill estimation. Your billed amount will be based on meter reading.

4. To avoid accumulation of unpaid bills, you may pay via our various payment channels posted in our website: bit.ly/paymentoptionsBIZ

5. Should you have a query or require assistance, you may call our business hotline 16210, email us at biz@meralco.com.ph or get in touch with your Biz Partner Manager. If you still need to visit our business center, avoid lining up by booking your appointment online at www.meralco.com.ph.

6. Our Business Centers (BCs)* will remain operational on skeleton workforce from April 12 to 30, 2021, in compliance with IATF guidelines. Our BCs are open from 7am to 3pm on weekdays, and 7am to 12 noon on Saturdays (for payments only).

Rest assured that Meralco is committed to continue providing your business with reliable, adequate and dependable power particularly during these challenging times. Together, we can power a brighter tomorrow for your business.

* Except for:
Bacoor Government Center: 8am - 3pm (Mon-Fri only)
Metro Point Mall (Payments only): 9am - 4pm (Mon-Fri) and 9am - 1pm (Sat)

Very truly yours,

Joy P. Mendoza
Head, Biz Partners Group

For inquiries and feedback,
biz@meralco.com.ph **Business Hotline 16210**

Connect with us online for the latest news & service advisories

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