



MANILA ELECTRIC COMPANY (MERALCO)
Ortigas Center, Brgy. Ugong, Pasig City

REQUEST FOR INFORMATION
(SCM RFI NO. IP0525-0533-1)
SMART METER OPERATION CENTER

MERALCO Group is requesting information regarding the provision of a **Smart Meter Operation Center (SMOC)** together with the necessary hardware and integration to other systems such as the Meter Head End System, Meter Data Management System, Enterprise Asset Management System, Mobile Workforce Management System, Meralco Big Data Platform etc. This will serve as a centralized platform for monitoring, control, and maintenance of millions of smart meters and their associated communication facilities.

CALENDAR OF ACTIVITIES:

ACTIVITY	DATE	TIME
Submission of Letter of Intent	June 1 – June 10, 2025	Until 11:59 PM of June 9, 2025
Submission of Non-Disclosure Agreement	June 10 – 20, 2025	Until 11:59 PM of June 20, 2025
Release of RFI documents to Vendors	July 7, 2025	Until 11:59 PM of July 7, 2025

Interested vendors are requested to submit the following:

- Letter of intent to participate in the Request for Information

Supplemental Information:

- This RFI is non-binding and does not constitute a commitment to acquire vendor’s products or services.
- Vendors shall shoulder all costs associated in the preparation of their responses (e.g., preparation of budgetary quotation, conduct of Proof of Concept/ Product Demo, among others).
- Responses received are to be used solely for informational and benchmarking purposes only.
- Documents or information provided with the responses shall become property of MERALCO.
- No bid fees are to be imposed in relation to this RFI.
- Non-Disclosure Agreement (NDA) is required prior the release of RFI document, and confidential data to the vendors.

MERALCO reserves the right to:

1. Issue an addendum to the RFI at any time as a result of questions, change in submission schedule, or other matters; and
2. To cancel or reissue the RFI on a reasonable basis.

Submitted Letter of Intent (LOI) should be in portable document format (PDF) with the required supporting document, send via email to group.platform.cyber@meralco.com.ph not later than **11:59PM, June 10, 2025**. For inquiries or clarifications prior to the submission deadline, respondents may communicate directly to the assigned buyer.

(sgd.)
GLEN N. SAN PEDRO
Head, Supply Chain Management

MERALCO employs strict cybersecurity controls. Kindly refer to the following link for the Vendor Cybersecurity Advisory:
<https://company.meralco.com.ph/news-and-advisories/supply-chain-management-invitations-bid>