



Let's power through
tough times together.



Dear Valued Customer:

We hope this finds you safe and in good health.

We are pleased to advise that Meralco will be extending the suspension of the Guaranteed Minimum Billing Demand (GMBD) to bills dated July 1 to 31, 2020. This will apply to industries that: have been allowed 50% to full operational capacity (Category II), have been allowed skeleton workforce to 50% operational capacity (Category III) or have not been allowed to operate (Category IV) as of June 1, 2020 under IATF guidelines (as of June 3, 2020).

For any clarifications or concerns you may have, you may reach us through the channels listed below.

Rest assured that Meralco is committed to collaborating with you to address your needs in a timely manner. Whenever possible, we try to anticipate your future concerns and design a positive customer experience.

Thank you for your attention.

Sincerely yours,


JOY P. MENDOZA

Head, Biz Partners Group

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